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### **PROCESS OVERVIEW**

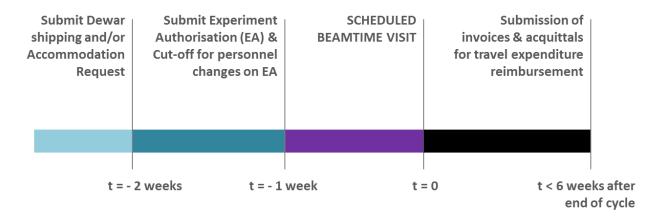


Figure 1. Timeline for submission of paperwork

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# CAP MEMBER ROLES

**CAP Program Leader** – The Program Leader is like the 'Chief Executive Officer' or 'Director' of the CAP and is responsible for submitting the proposal and integrating all of the projects in the CAP into a cohesive and functional program.

**CAP Coordinators** – CAP Coordinators are responsible for coordinating the beamtime visits, including personnel and samples, and the submission of pre-beamtime paperwork to the User Office. Further to this, the CAP coordinator has control over any travel funds allocated to the CAP and has ultimate responsibility for reconciling the reimbursement of travel expenses to each organisation affiliated with the CAP.

**CAP PIs** – The CAP PIs are the individual project and/or group leaders within the CAP and are responsible for submitting their own project details in the CAP proposal.

**CAP Staff** – The CAP staff members are the research assistants, post-doctoral researcher associates, students and administrative staff that encompass the groups of the CAP PIs.

# **ROLE OF THE CAP COORDINATORS**

The CAP coordinator(s) will act as the point of contact with the User Office for all communications. This will ensure that the information transfer chain remains consistent and efficient. The CAP coordinator(s) will be responsible for the management and submission of all paperwork and documentation, including:

- Applications for accommodation
- Applications for Dewar shipping
- Submission of the Experiment Authorisation forms

Each CAP can assign up to three coordinators in total. All correspondence from the User Office (i.e. notifications, reminders for paperwork) will be directed to both the primary CAP coordinator and the assistant coordinator(s) and both primary and assistant coordinators can submit pre-beamtime paperwork on behalf of the CAP.

Note that in the interest of maintaining User Office efficiency, the User Office will accept and process only ONE instance of all pre-beamtime paperwork (although, of course, any amendments will be accepted if notified prior to cut-off dates). Please ensure that the forms submitted to <u>user.office@synchrotron.org.au</u>, regardless of which CAP coordinator emails them, are final and representative of the requirements of the entire CAP. The User Office will treat the first submission as final; any subsequent submissions from a different CAP coordinator will be disregarded.

The role of CAP coordinators can be reassigned at any time. Simply inform the User Office of the change with two clear weeks' notice of the change taking effect.

## **CAP Coordination Strategies**

In order to facilitate the organisation of beamtime visits, you may wish to set up a shared folder, accessible to all CAP PIs in your CAP, which contains all of the scheduling information and pre-beamtime paperwork. This can be achieved straightforwardly using free tools such as Google Docs (https://docs.google.com/), Windows SkyDrive (http://windows.microsoft.com/en-

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<u>au/skydrive/download</u>) and DropBox (<u>https://www.dropbox.com/</u>). An example file structure is shown below.

Such an approach will allow all PIs to view beamtime information and make their contributions to relevant EA, accommodation request and sample shipping request forms, prior to these documents being submitted to the User Office by the CAP coordinator(s).

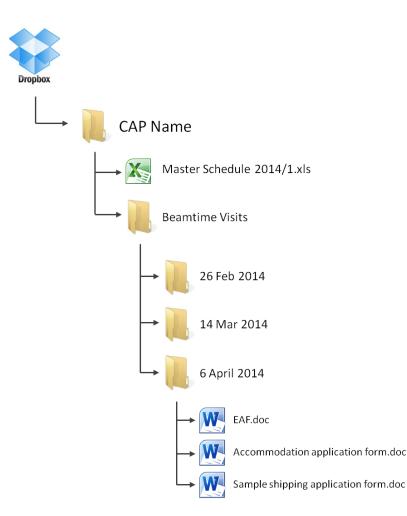


Figure 2. Example file structure for shared folder with access for all CAP PIs.

Intention to utilise scheduled beamtime by CAP PIs and the time required to analyse each sample set can be captured in a master schedule spreadsheet; an example is shown below.

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Beamline	Scheduled Visit	No. Shifts Available	Time Requested (h)	Scientists included on EA	Contact Number	Lab Head	Travel Required	Remote Access	Remote Data	Sample Shipping Required?	Beam Energy	Time Slot
MX1	26 Feb	3	8h 15h	Kendall Popov	X000000X X000000X	Harland Devlin	No Yes	Yes No	Yes Yes	Yes No	10 KeV 12-13KeV	9am-5pm 5pm-8am
MX2	14 Mar	2	4h 2h 10h	Costanzo Popov Kendall	X00000X X00000X X00000X	Cookson Devlin Harland	Yes Yes No	No No Yes	Yes Yes Yes	No No Yes	10 KeV 12-13KeV 10 KeV	4pm-8pm 8pm-10pm 10pm-8am

Figure 3. Example master schedule spreadsheet.

## WHO CAN ATTEND YOUR BEAMTIME VISITS?

Your CAP notification letter provides a breakdown of the allocation of beamtime to each CAP PI, however, CAPs need not adhere to these allocations. As such, any member of your CAP can travel to the AS for each beamtime visit. Alternatively, samples associated with one or more CAP project(s) can be accompanied to the AS by one or more CAP researchers and/or shipped to the AS via one or more shippers (see process below). No more than 15 researchers may attend each scheduled beamtime visit; multiple sample dewars may be shipped to the AS for each beamtime visit.

When coordinating attendees for beamtime visits, it is recommended that an expert, or experienced, user be available either onsite or remotely to assist in operating the beamline.

It is the responsibility of the CAP coordinator(s) to decide which researchers/samples will attend each beamtime visit. Should no researchers or samples be available to make use of the beamtime, the User Office must be alerted and the beamtime visit will be withdrawn; withdrawn beamtime visits CANNOT be credited and reclaimed by the CAP at a later date.

Please note that all researchers attending beamtime visits must have valid facility safety training; the User Office will contact directly any users without valid safety training to arrange an appointment for training.

No changes may be made to the listed personnel attending the experiment less than 3 business days in advance of your scheduled visit.

## **TRAVEL ARRANGEMENTS (for CAPs with non-local researchers only)**

If your CAP has been allocated a travel budget for visits to the AS during (see your CAP notification letter), there is no need to apply to the User Office for travel funding for flights and ground transport expenses. Individual CAP researchers should book their own flights ahead of their visit; the processes for reimbursement of expenses are detailed below in the section 'Invoicing and Acquittals'.

# ONSITE ACCOMMODATION ARRANGEMENTS (for CAPs with non-local researchers only)

Those CAPs containing one or more non-local PIs will be eligible for complimentary access to two rooms at the AS Guesthouse for each beamtime visit in order to accommodate interstate and international researchers ONLY; CAPs comprised solely of local PIs are ineligible for complimentary accommodation. Any combination of the queen and twin rooms can be requested on the accommodation application

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# BEAMTIME PLANNING GUIDELINES FOR CAP COORDINATORS



form (see below); please note that the allocation of room types will be subject to availability. Any requests for rooms above and beyond these guidelines will be subject to standard accommodation rates, see: <u>http://www.synchrotron.org.au/index.php/features/australian-synchrotron-guesthouse</u>.

Where accommodation in the Guesthouse is required, the CAP coordinator(s) must submit an accommodation application form **at least 2 weeks** in advance of your allocated beamtime visit. The accommodation application form can be downloaded here:

https://www.synchrotron.org.au/images/UserInformation/8628%20as%20accommodation%20application%20form.doc

If you would like to receive a confirmation that your accommodation application form has been received by the User Office, we request that you set up an email read receipt in your mail client for all messages sent to user.office@synchrotron.org.au.

Please note that Guesthouse rooms cannot be banked in credit – usage of only one of the two complimentary rooms available on one beamtime visit does not render the CAP eligible for three rooms on the next visit. There will be strictly two complimentary rooms per beamtime visit; any additional rooms will incur the standard rates.

# **DEWAR SHIPPING ARRANGEMENTS (for CAPs with non-local researchers only)**

All Dewar shipping funded by the AS must be provided via a preferred service provider, <u>PAKAIR</u>. The cost of shipping Dewars via other providers WILL NOT BE REIMBURSED.

The CAP coordinator is required to submit a completed Dewar Shipping Funding Request Form, **at least 2 weeks** prior to the scheduled beamtime visit. <u>Click here</u> to download the funding request form.

The User Office will email the CAP coordinator(s) a letter of funding approval for the Dewar shipping within a week of receiving the funding request.

Once funding is approved the CAP coordinator(s) will make all necessary arrangements for transporting their sample Dewar to the Australian Synchrotron directly with PAKAIR via their online booking system. A username and password for this system will be provided by PAKAIR once they receive confirmation from the Australian Synchrotron that Dewar shipping has been approved.

The AS will be invoiced by PAKAIR directly for all Dewar shipments; there will be no upfront, out of pocket expense to the CAP, however, Dewar shipping costs MUST be subtracted from travel support budget allocated to the CAP.

Please see the <u>sample shipping webpage</u> for further details.

If you are shipping samples to the Australian Synchrotron, a sample information sheet and Dewar shipping label <u>MUST</u> be completed prior to dispatch and must accompany the Dewar to the Australian Synchrotron. Please log in to your VBL account to access the online form. The form is available by going to 'Beamline Access' followed by selecting either the MX1 or MX2 beamline link and then 'Sample Shipping'. If you do not have a VBL account, please contact the AS user office.

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# SUBMISSION OF EXPERIMENT AUTHORISATION FORM

The experiment authorisation (EA) form and MX additional experimental information form must be returned a **minimum of 5 business days** prior to each scheduled beamtime visit. **No changes may be made to the listed personnel less than 5 business days in advance of your experiment** and only users listed on the authorization form will be permitted access to the beamline and to participate in the experiment. Only people attending the facility for beamtime should be listed on the EA form. Guidelines for completing the experiment authorisation and crystallography additional experimental information forms and a link for downloading the form can be found here:

http://www.synchrotron.org.au/index.php/features/pre-beamtime-requirements/experimentauthorisation

#### A maximum of 15 researchers can be added to the EA for each scheduled beamtime visit.

Please note that your beamtime visit will be automatically withdrawn should you fail to submit your EA at least 5 working days in advance of your scheduled beamtime visit; this is not subject to appeal. Withdrawn beamtime cannot be reclaimed at a later date.

If you would like to receive a confirmation that your experiment authorisation form has been received by the User Office, we request that you set up an email read receipt in your mail client for all messages sent to user.office@synchrotron.org.au.

# **ONLINE SAFETY TRAINING ARRANGEMENTS**

New users and those with expired safety training must complete an onsite induction upon arrival at the Australian Synchrotron (approx 1-2 hours) which must be arranged **at least one week in advance** of your allocated beamtime. Following the submission of the Experiment Authorisation form, the User Office will contact directly any listed personnel who require safety training in order to set up an appointment. Safety training is conducted onsite at the User Office between 8am – 4pm Monday to Friday.

For information on the safety training please follow the link below:

http://www.synchrotron.org.au/index.php/features/pre-beamtime-requirements/safety-training-and-induction

## **RESCHEDULING OF LOST BEAMTIME**

Note that any beamtime that is lost due to instrument failure may be considered for rescheduling only if the amount of time lost equates to more than 50% the time allocated to the CAP for the scheduled visit and will be at the discretion of the Australian Synchrotron Head of Science. Experiments that fail owing to the lack of experience of the users attending the beamtime visit will not be considered for rescheduling.

## MANAGEMENT OF CAP TRAVEL BUDGET (for CAPs with non-local researchers only)

CAPs containing one or more non-local PIs will be allocated a travel budget for each experimental cycle. It will be the responsibility of the CAP coordinator(s) to manage this budget. Please note that the AS will only reimburse the CAP for air travel, ground transport and sample shipping up to the budgeted amount; the AS will not be liable for any expenditure above this value. Any under spend on the budget will not roll over into the following cycle. The travel support budget stated on the CAP notification letter **includes GST**.

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The allocated travel support budget can be spent as per the requirements of the CAP for any combination of air travel, ground transport and sample shipping for any scheduled beamtime visit.

Please note that the allocated travel budgets have been calculated based on our <u>standard flight</u> <u>costings</u>; these costings are provided as a guideline only, and actual costs may deviate from these values.

Provisions for the costs of Dewar shipping are incorporated into the allocated travel support budget; Dewar shipping will be invoiced directly to the AS at the following flat rates:

Location	Total Cost (ex. GST)
Cairns	\$670.00
Townsville	\$670.00
Maroochydore	\$670.00
Brisbane	\$391.60
Gold Coast	\$391.60
Newcastle	\$391.60
Port Macquarie	\$391.60
Sydney	\$330.00
Wagga Wagga	\$391.60
Wollongong	\$660.00
ACT	\$330.00
Adelaide	\$330.00
Hobart	\$400.32
Perth	\$554.40
Auckland	\$1469.00
Christchurch	\$1469.00
Wellington	\$1469.00
Palmerston North	\$1841.00
Hamilton	\$1919.00
Dunedin	\$1773.00

Table 1: Dewar shipping rates from Australia and New Zealand; the costs indicated are inclusive of both forward and return legs and are inclusive of GST. The cost of each Dewar shipped will be deducted from the travel support budget allocated to your CAP.

Each time a Dewar is shipped for a scheduled beamtime visit, the relevant cost (as indicated in Table 1) will be deducted from the travel support budget for your CAP; the revised travel support budget will be included in each Dewar shipping approval notification.

A running record of all expenditure should be maintained by the primary CAP coordinator, deducting from the travel support budget all air travel, ground transport and Dewar shipping expenses as incurred, to ensure that the spend does not exceed the nominal budgeted value. Any expenditure above the budgeted amount cannot be claimed for reimbursement from the AS.

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# INVOICING AND AQUITTAL PROCEDURE (for CAPs with non-local researchers only)

The AS User Office will accept, at the completion of each cycle, a single invoice and acquittal for all air travel and ground transport expenses from each organisation associated with each CAP, as outlined in figure 4. For instance, a CAP comprised of PIs from Monash University, the University of Tasmania and the University of Canterbury will submit a maximum of two invoices and acquittals at the end of each cycle (one each for each non-local organisation).

There is no longer a requirement to submit a 'CAP Reimbursement Summary' form to the User Office at the end of the cycle. The User Office will simply process invoices as they are received, and will only pay the invoices up to the total travel budget allocated to the CAP. Any further invoices that are received following the expenditure of the full budget will not be paid by the Australian Synchrotron and must be dealt with internally by the CAP.

Please note that as Dewar shipping costs are invoiced to the AS directly by PAKAIR and tracked via the shipping request/approval process (see Dewar Shipping Arrangements) these should not be included your invoice and acquittal.

CAPs with ONLY NZ-based researchers must send their invoices and acquittals to the NZSG; all other CAPs can forward their paperwork directly to the AS User Office.

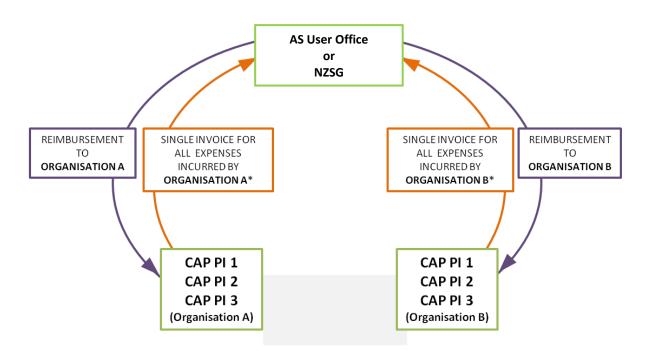


Figure 4. Schematic of travel expense reimbursement process.

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